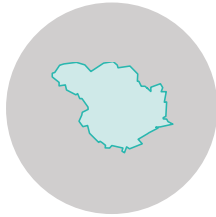


VALUES AND BEHAVIOURS IN DETAIL



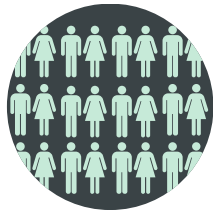
Championing our region

We have **pride in our region** and what we do
We are all **ambassadors and role models**
We **understand how our work contributes** to the bigger picture
We **collaborate with our partners** to make the region better



Easy to do business with

We are **responsive to customer needs**
We take ownership and **find effective solutions**
We are **courteous and professional** at all times
We **deliver what we say we will** and at pace
We are **open** about our decision-making



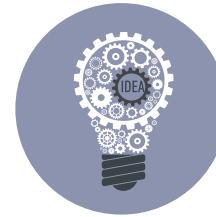
Working together

We work together as **one organisation**
We work together to deliver **joint solutions**
We **understand the impact** that our work has on others
We treat each other with **respect** and celebrate diversity
We **align our priorities** and communicate clearly



Working intelligently

We **try new ideas** and approaches
We **take the right steps** to succeed
We streamline the way we work to **add value**
We **work efficiently** with the right tools and technology
We **use all of our resources responsibly** and sustainably



Positive about change

We embrace **change and innovation**
We **welcome challenge** and challenge others constructively
We are **always learning** and we nurture talent
We have **clear direction** and leadership
We **empower decision making**