# Your bus performance update

## A arriva

### from the West Yorkshire Bus Alliance

Arriva, First and Transdev are among the West Yorkshire bus companies working with the West Yorkshire Combined Authority to give people across the county better bus services. Every three months we bring you an update on how we're doing.



First West Yorkshire



#### A word from the Alliance:

"July to September saw us run more scheduled miles than the same time last year, which we're really pleased to be able to share with you. We've seen a small decline in our punctuality scores, mainly due to roadworks and congestion. The work being carried out on the Headrow in Leeds, major roadworks in other areas, and the busy 'back to school' traffic have all played a part. We're sorry about this, and going forward we will be working more closely with district councils to make sure disruption is kept to a minimum."





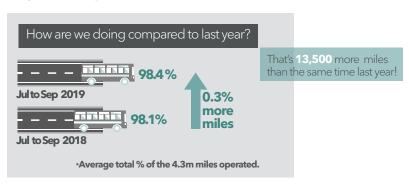
## Being there for you



Our buses travel over 4.3 million miles each month. We do all we can to run every single one of them, but sometimes things like roadworks and traffic get in our way.

What % of our **4.4m** monthly scheduled miles did we run over the last **3** months?

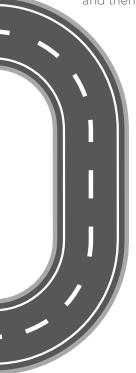




## Being on time at the bus stop



We also monitor our buses to see if they leave their first stop on time, and then at selected stops along the route too.



What **%** of our buses left their first stop on time over the last **3** months?

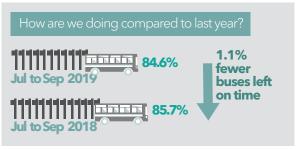


What **%** of our buses left selected stops on route on time over the last **3** months?





\*Average total % buses that left the first stop on time.



\*Average total % buses that left selected stops on route on time.

